



General Terms & Conditions For 2025 Residential Install 2 Battery Modules get 1 DC-DC Incentive Program

Huawei Smart PV Community is operated by Huawei and its affiliates (collectively, "Huawei", "we", "us", and "our"). These General Terms & Conditions (referred to as the "Rules") are the terms and conditions that you must comply with when participating in the Huawei Smart PV Community 2025 Install 2 battery modules get 1 DC-DC Incentive Program. The Rules stipulates the conditions, requirements, and rights of Huawei Smart PV Community (referred to as the "Community") users to participate the program and claim the rewarded device.

I. Overview on the 2025 Residential Install 2 BATTERY MODULES get 1 DC-DC Incentive Program

Huawei Smart PV Community has established the 2025 Residential Install battery get DC-DC Incentive Program (referred to as "Program") for installers and their legally authorized representatives who meet the applicable conditions. The Program aims to encourage installers to install HUAWEI battery product. Once any new installation which complies with the Rules, the installer can claim one free HUAWEI DC/DC module (hereinafter the "Rewarded Device").

II. Program Territory

France Metropolitan (excluding DROM-COM and Corsica)

III. Duration of Program

The Program will start at 00:00:00 on 1st July, 2025 (GMT +1) and will finish at 23:59:59 on 31st December, 2025. However, Huawei reserves the unilateral right to decide when and where to start or end the Program subject to resource availability.

IV. Participation Qualifications

Only those who satisfy both the following two conditions can participate in the Program:

- a) Registered installer on the Huawei Fusion Solar Smart PV Management System who has successfully registered a Company Account in the Community.
- b) Registered installers whose country has launched the Community.

V. Program Rules:

- a) Installer shall install 2 batteries to get 1 DC-DC module:
 - i. Install 2 LUNA2000-5-E0 get 1 LUNA2000-5KW-C0;
 - ii. Install 2 LUNA2000-7-E1 get 1 LUNA2000-10KW-C1.
- b) **Battery:** The Batteries must be installed and connected to FusionSolar between 1st July 1, 2025 to 31st December 2025.
- c) **Purchasing Country:** Both Inverter and Battery must be purchased from France Metropolitan. The devices which are purchase from other countries or regions shall not be able to participate the program.
- d) **Redeeming:** Installers can redeem the Rewarded Device from 1st August, 2025 to 31st January, 2026.

VI. How to participate



- a) Installers need to register and login HUAWEI Smart PV community with company account.
- b) Installers need to apply to join the program and check all the program details carefully.
- c) Installers need to accept the Terms and Conditions before creating any application.
- d) The system automatically checks the battery's serial number (SN) to determine eligibility for the incentive, provided that the installer has already linked its FusionSolar system and the PV Community account.
- e) If the Smart PV Community cannot automatically recognize the battery's SN, Installer shall manually enter the SN for redemption of the Rewarded Device.
- f) Installers need to confirm the delivery address and submit the application to get approval.
- g) HUAWEI Smart PV Community Operation Manager will check all the applications and approve, once a month.
- h) Installers can check the applications status in the community.
- i) Once the applications are approved, HUAWEI Smart PV Community Operation Manager will inform our third-party to start the Rewarded Device delivery.

VII. Rewarded Device Delivery

HUAWEI will authorize one third party supplier in the Territory to be responsible for the Rewarded Device delivery.

VIII. Applicable Product List

Product Type	Product Model
Battery	LUNA2000-5-S0, LUNA2000-7-S1
DC/DC	LUNA2000-5KW-C0, LUNA2000-10KW-C1

IX. Disclaimer

- a) Huawei is not liable for any losses or damage caused to you in whole or in part by you relying upon, using, or interpreting the Program or other information obtained through your (or any other person's) access to and/or use of the Program.
- b) To the maximum extent permitted by French law, Huawei is not liable to you or to anyone else for any liabilities, losses, damages, or compensations if you or anyone else are unable to access or use the Program or Huawei's web pages due to:
 - 1. Any suspension or termination of the Program by Huawei to enable maintenance work or updates to systems, software, or hardware to be carried out;
 - 2. Any delay or failure of a system or network communication that is owned or controlled by someone other than Huawei;
 - 3. Any errors or interruption due to hacker attacks or similar security breaches; or
 - 4. Any other event or occurrence beyond our reasonable control.
- c) Huawei's partner acknowledges that, under no circumstances, no information relating to the resale prices and/or any pricing details (e.g. rebates, incentives, discounts, etc.) resulting from the



relationship between the partner and its own distributors and/or customers shall be communicated in any way whatsoever, directly or indirectly, with Huawei.

- d) The Huawei's web pages and the Program are provided on an "as-is" and "as-available" basis without any representation or endorsement of any kind. To the maximum extent permitted by applicable laws in your jurisdiction, Huawei disclaims any and all warranties, conditions, or other clauses of any kind, express or implied, and make no guarantee, undertaking, representation, or warranty for the following:
1. The completeness, accuracy, reliability, or timeliness of any of the content made available on or through the Program.
 2. The quality and after-sales service of gifts redeemed through participation in the Program.
- e) All Installers participating in this Program shall act in compliance with all applicable laws and regulations. Huawei reserves the right to exclude the Installer from the Program and to cancel the reward in the event of any non-compliance.

X. Privacy Statement

When participants accumulate and redeem rewarded devices according to the Rules, we will collect and use participants' personal data in accordance with the Program. We will use and protect participants' personal data in accordance with the [Privacy Policy](#) of the Community.

XI. Dispute Resolution

The formation, interpretation, and operation of the Rules and any dispute or claim arising out of or in connection with it (including non-contractual disputes or claims) are governed by and construed in accordance with the laws of France, without giving effect to principles of conflicts of law. Both parties agree that any dispute arising out of the Program or related to the Program, that cannot be resolved amicably within thirty (30) days, shall be submitted exclusively to the Commercial Court of Nanterre (France).

XII. Validity of Clauses

If any clause (or part of a clause) of the Program is ruled by a court of competent jurisdiction or any other competent authorities to be void, invalid, or unenforceable, it shall be deemed that such a clause has been deleted from the Rules and all the remaining clauses of the Program shall remain in full force and effect to the extent that they are capable of standing without the clauses ruled void, invalid, or unenforceable.

XIII. Account Security

You must keep the username and password of your community ID secret and confidential, and you must not share them with anyone else. We recommend that you choose a strong password and keep it secure. You are responsible for keeping your password safe, and shall bear any losses, damages, liabilities, or claims of any sort as a result of you providing your community ID details to a third party.

XIV. Revision and Update of the Rules

Huawei reserves the unilateral right to revise the "PROGRAM RULES" at any time by updating this page. Your continued use of the Community after any such changes are released shall be deemed as your acceptance of said changes.



XV. Contact Us

If you have any questions about the Rules or bonus point redemption, please contact your channel manager or send an email to huaweidpfr@huawei.com .